

of the regular service monitoring audits. Bidder response to this RFP must include a description of the proposed NPAC voice communication facilities to be implemented.

- Procurement and management of the data communication facilities required between the NPAC contractor, the data center, and the system vendor are the responsibility of the NPAC contractor. The contractor must provide redundant data communication facilities to provide for disaster recovery due to facility outages. It will be the responsibility of NPAC contractor to meet the data communication specifications of the NPAC SMS system vendor. Data Communication must also include the ability to input into the appropriate trouble reporting systems.

### **12.22 Staffing**

#### **Key Requirements**

- Please provide proposed staffing profiles and staffing levels. This must be part of the bidder's initial response.
- Please indicate whether you are using part and full-time employees and also the screening process for determining employment.

### **12.23 Service Objectives**

#### **NPAC Availability**

NPAC hours of operation will be 24 hours a day, seven days a week. Staffing at the facility will be at appropriate levels to ensure quick response to user needs at any time of the day or week.

#### **Quality of Service**

The goal of the NPAC is to provide high quality NPAC SMS support and user support. NPAC will play a key role in the achievement of error free, ubiquitous ported local number service provisioning on the part of service providers. In this role, the NPAC contractor must, at all times, be mindful of the revenue and time sensitive nature of the support services provided to users.

#### **Performance Standards**

The NPAC contractor performance will be monitored in accordance with the standards proposed as part of the bidder's response and then negotiated following the contractor selection. These NPAC service standards must tie together the following three quality-of-service components:

Performance standards for NPAC procedural tasks (illustrative task standards available upon request)

Bidder's quality assurance and control guidelines upon which NPAC staff members base their individual performance objectives

NPAC contractor-defined performance evaluation process that, through self-monitoring, provides ongoing measurements of how well NPAC service objectives are being met.

## ***ICC NPAC/SMS RFP***

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The bidder's response must address standards addressing each of the following criteria:

- Service consistency
- Service reliability
- Service response time

The NPAC contractor's performance will be evaluated by the Contracting Party. The process will consist of both quantitative and qualitative assessments.

# **ICC NPAC/SMS RFP**

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## **Requirements Checklist**

This section provides a summary checklist of the requirements and responsibilities of NPAC. Respondents are required to review the applicable information in each of the references cited and are required to provide an RFP response affirming compliance (or non-compliance) with the specification. Affirmative statements will require compliance in generally available production system(s) to meet the 4Q96 in-service date. If not able to state compliance with all of a reference's requirements to meet such date, the responding vendor shall provide the earliest date that a compliant product can be delivered.

- Does (will) the product comply?  
Product compliant delivery date

## **References**

	<u>Does (will) the product comply?</u>	<u>Product complaint delivery date</u>
<b>12.2 Logon Administration</b>		
Assist with new logon requests	Yes___ No___	_____
Verify logon signature approval	Yes___ No___	_____
Initialize logon ID, password and security level	Yes___ No___	_____
Update database and add new users	Yes___ No___	_____
Notify user of logon activation	Yes___ No___	_____
Resolve problems with existing logon IDs or passwords	Yes___ No___	_____
<b>12.3 Customer Record Security</b>		
Establish user boundaries through user access permission classes	Yes___ No___	_____
Assign new users to the correct security permission class	Yes___ No___	_____
Exercise absolute control of access to customer records	Yes___ No___	_____
Monitor and report unauthorized system access attempts	Yes___ No___	_____
<b>12.4 Scheduled System Unavailability Notification</b>		
Notify users in advance of planned or known system unavailability	Yes___ No___	_____

## **12.5 Software Release Acceptance Testing**

Update software test plans	Yes___ No___	_____
Allocate staff for performing tests	Yes___ No___	_____
Execute test plans	Yes___ No___	_____
Generate and resolve testing trouble reports	Yes___ No___	_____
Document test results	Yes___ No___	_____
Certify NPAC SMS software and release for operation	Yes___ No___	_____

## **12.6 Administration of Global Tables**

Create and maintain NPAC SMS data tables	Yes___ No___	_____
Map table information to appropriate codes (i.e., NPA, NXX, LRN)	Yes___ No___	_____
Create and maintain descriptive data table labels	Yes___ No___	_____

## **12.7 NPA Split/Mass Changes Administration**

Maintain a close working relationship with organizations responsible for NPA split/mass changes scheduling	Yes___ No___	_____
Analyze split impact on NPAC SMS administrative tables	Yes___ No___	_____
Analyze split impact on NPAC SMS customer records	Yes___ No___	_____
Notify pending split to appropriate service provider service administration centers	Yes___ No___	_____
Coordinate with data center vendor to execute NPAC SMS programs required to perform table and record modifications	Yes___ No___	_____

## **12.8 User Problem Resolution**

Resolve customer record access problems	Yes___ No___	_____
Clarify feature capabilities for users	Yes___ No___	_____
Resolve customer record input and modification problems	Yes___ No___	_____
Perform acceptance testing for new software releases	Yes___ No___	_____

## **12.9 Software Release Acceptance Testing**

Update software test plans	Yes___ No___	_____
Allocate staff for performing tests	Yes___ No___	_____
Execute test plans	Yes___ No___	_____
Generate and resolve testing trouble reports	Yes___ No___	_____
Document test results	Yes___ No___	_____
Certify NPAC SMS software and release for operation	Yes___ No___	_____

## **ICC NPAC/SMS RFP**

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### **12.10 Software Notification Update**

Notify users of upcoming NPAC SMS software releases Yes\_\_\_ No\_\_\_ \_\_\_\_\_

### **12.11 Training Administration**

Serve as primary contact for course schedules/registration information Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Ensure availability of all NPAC SMS training Yes\_\_\_ No\_\_\_ \_\_\_\_\_

### **12.12 Document Order Administration**

Process documentation requests Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Provide billing documentation Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Initiate documentation update distribution Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Provide documentation description, ordering information and price list literature Yes\_\_\_ No\_\_\_ \_\_\_\_\_

### **12.13 Training and Documentation User Feedback**

Getting appropriate user recommendations reflected in NPAC SMS system documentation and training material Yes\_\_\_ No\_\_\_ \_\_\_\_\_

### **12.14 SCP Download Problem Resolution**

Analyze and resolve exception report issues resulting from unsuccessful SCP updates Yes\_\_\_ No\_\_\_ \_\_\_\_\_

### **12.15 Report Administration**

Generate and distribute NPAC SMS reports to all requesting users who are entitled to receive reports Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Validate the accuracy of report contents Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Generate and distribute reports to NPAC SMS users who are entitled to receive reports and do not have local print facilities Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Resolve report interpretation problems Yes\_\_\_ No\_\_\_ \_\_\_\_\_

### **12.16 Failure Recovery Administration and User Notification**

Notify all NPAC SMS user groups of an unscheduled system shutdown or failure Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Serve as the key point of contact for system recovery status Yes\_\_\_ No\_\_\_ \_\_\_\_\_

## **ICC NPAC/SMS RFP**

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### **12.17 Interface Monitoring**

Assist in the resolution of data communication problems with other NPAC SMS service systems (SPs, Operator Service Systems, RAOs, etc.)

Yes\_\_\_ No\_\_\_

- Provide technical assistance to NPAC SMS users experiencing problems accessing the system

Yes\_\_\_ No\_\_\_

Generate automatic audit reports

Yes\_\_\_ No\_\_\_

### **12.18 Software Release Acceptance Testing**

Update software test plans

Yes\_\_\_ No\_\_\_

Allocate staff for performing tests

Yes\_\_\_ No\_\_\_

Execute test plans

Yes\_\_\_ No\_\_\_

Generate and resolve testing trouble reports

Yes\_\_\_ No\_\_\_

Document test results

Yes\_\_\_ No\_\_\_

Certify NPAC SMS software and release for operation

Yes\_\_\_ No\_\_\_

### **12.19 Administration**

Plan NPAC staff for software acceptance testing, ensure problem report acceptance results, and resolution of discrepancies

Yes\_\_\_ No\_\_\_

Schedule staff training for new software features and updates

Yes\_\_\_ No\_\_\_

Analyze documentation and training impact

Yes\_\_\_ No\_\_\_

Coordinate testing and cutover with NPAC SMS data center operations

Yes\_\_\_ No\_\_\_

Coordinate critical software release cutover

Yes\_\_\_ No\_\_\_

Provide monthly billing for service provider and SCP owner/operator NPAC usage

Yes\_\_\_ No\_\_\_

Manage NPAC accounts receivable collection

Yes\_\_\_ No\_\_\_

Manage NPAC accounts payable responsibilities

Yes\_\_\_ No\_\_\_

Resolve any NPAC billing disputes

Yes\_\_\_ No\_\_\_

Process bills to NPAC from data center operations and system vendor for support services

Yes\_\_\_ No\_\_\_

Adjust staffing level based on forecast system usage demands

Yes\_\_\_ No\_\_\_

Plan capital equipment based on required staffing levels and NPAC performance standards

Yes\_\_\_ No\_\_\_

Manage NPAC facilities

Yes\_\_\_ No\_\_\_

Monthly status reports on total billing, summary of customer service activities, transactions, and trouble reports, summary of administrative and other support activities

Yes\_\_\_ No\_\_\_

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## **ICC NPAC/SMS RFP**

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List of trouble reports, with a breakdown between NPAC  
SMS and NPAC user complaints

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

List of cleared trouble reports

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

### **12.20 Facilities Requirements**

Be dedicated entirely for NPAC use

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Be a distinguishable area, separate from other parts of the  
facility by use of secure access points

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Be contiguous space so that all NPAC staff members are  
physically located within the same secure area

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Serve as the primary (and, if applicable, secondary) work  
areas for all NPAC functions to be performed

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Have sufficient and suitable telecommunications links  
available with diverse routing disaster protection

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Provide sufficient backup power to maintain operation  
through electrical outages of at least eight hours

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

### **12.21 Telecommunications Requirements**

Individual phone lines for staff members

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

24 hour hotline

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Voice Messaging System

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Data communication facilities

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

### **12.22 Staffing**

Permanent, full time employees

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Responsibilities dedicated to the NPAC

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Background check

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

### **12.23 Service Objectives**

NPAC availability 24 hours a day, seven days a week

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Service consistency

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Service reliability

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

Service response time

Yes\_\_\_ No\_\_\_ \_\_\_\_\_

**Section 13: Future Considerations**

The future of number portability, such as the number of service providers and possible expansion to geographic and service portability, and number administration are not known at this time. The SMS platform should not preclude future expansion to adapt to additional needs as they arise. Specific impacts that may occur are as follows:

1. Expansion to allow additional service providers. This will increase the number of ports needed for the links and the number of service providers sending updates and receiving broadcasts.
2. Expansion to other states: This will require an increase in the size of the database, and an increase in both the number of updates and the number of broadcasts. The number of service providers using the SMS may also increase.
3. Geographic number portability: This will require an increase in the size of the database, and an increase in both the number of updates and the number of broadcasts. There may also be interfaces between regional SMSs. Geographic portability may be done in stages, such as initially being geographic portability beyond current rate centers but within a specific region.
4. Pooled NXXs: This will require an increase in the size of the database due to all numbers within a shared NXX being in the database, and an increase in both the number of updates and the number of broadcasts. This may also require some number administration in the SMS.
5. Overlays of NPA-NXXs: The NPAC SMS will be required to adapt to changes, if any, resulting from overlays.
6. Expansion for use by wireless service providers: This may require new data fields and an increase in the number of service providers using the SMS.
7. Expansion to include data related to resellers. This may require data indicating the reseller, if any for telephone numbers and will increase the size of the database. Resellers may also need to access the database.

The above are not intended as requirements on the SMS, but only as information on possible future needs. Vendors are requested to describe how the NPAC and SMS can be adapted to accommodate the above situations. This information does not imply future obligation on the group to contract with the selected vendor for any future needs.



**Section 14: Glossary**

<b>Activation Time Stamp</b>	Date/Time Stamp of when the TN porting activation command was received by the NPAC SMS from the new Service Provider. This time stamp is also stored in the Local SMSs and SCPs to assist auditing.
<b>Auditing</b>	Comparing of records in various systems to check for consistency and to correct any discrepancies.  NPAC SMS Û Local Service Providernetwork audit: comparing records stored in the NPAC SMS and the Local Service Providernetwork.
<b>Due Date</b>	The Due Date is a date/time stamp on a subscription order that indicates the approximate date/time of activation. The actual activation of the subscription order is triggered by the Activation Request from the new SP. The Due Date will be used to determine when both new and old SPs should have sent their matching subscription orders, as well as for aging old unprocessed orders from the system.
<b>GTT</b>	Global Title Translation - performed for CLASS and LIDB access features. A 10-digit GTT is now required for LNP (instead of the current 6-digit). This requires that the NPAC maintain: a) the DPC and DPC-type (End-office or Gateway) information for the CLASS feature, and b) the DPC information for LIDB Gateway for LIDB access.
<b>NPAC</b>	Number Portability Administration Center is operated by a neutral third party, and performs administration functions for LNP.
<b>NPAC SMS</b>	The regional SMS is the HW/SW platform for an Operations Support System that performs administration functions for the Local Number Portability Service. It is the master database for ported TNs.
<b>LNP</b>	Local Number Portability is the ability to port TNs. There are three flavors: - Service Provider Portability - Location (Geographic) Portability - Service Portability
<b>Local SMS</b>	The SMS used by the Service Provider, that receives LNP data from the NPAC SMS and distributes it to the SPs network elements (e.g., SCPs). This is a logical function and may be implemented as a separate system or as part of a network element.
<b>Longitude &amp; Latitude</b>	Coordinates to define geographic location for billing and rating purposes.

<b>LRN</b>	Location Routing Number is a 10-digit number used to uniquely identify a switch that supports porting.
<b>Ported TN</b>	A TN ported to a switch that is not the NANP-assigned switch.
<b>Rate Center</b>	Geographic locations assigned V & H coordinates between which distances are determined for billing and rating purposes.
<b>Service Portability</b>	The ability to port TNs when changing services, e.g., from POTS to ISDN.
<b>Service Provider</b>	A Service Provider that provides telecommunication services. Some examples of service providers are: <ul style="list-style-type: none"><li>- Local Service Provider</li><li>- Long Distance Service Provider</li><li>- SCP/SMS Service Provider</li><li>- Directory Services/Operator Service Provider</li><li>- Non-facilities-based Service Provider (e.g., Reseller)</li></ul>
<b>Service Provider Portability</b>	The ability to port TNs when changing service among Local Service Providers.
<b>Subscription</b>	Information record for a TN.
<b>TN</b>	Telephone Number
<b>V&amp;H Coordinates</b>	Vertical and Horizontal Coordinates to define geographic location for billing and rating purposes.
<b>Version</b>	Time-sensitive (or status-sensitive) instance of subscription data.

**Section 15: Acronyms**

<b>AIN</b>	Advanced Intelligent Network
<b>AMA</b>	Automatic Message Accounting (Billing)
<b>BAF</b>	Belcore AMA Format
<b>CLASS</b>	Custom Local Area Signaling System
<b>DPC</b>	Destination Point Code
<b>F &amp; T</b>	From and To service order
<b>GDMO</b>	Generalized Definitions of Managed Objects
<b>GTT</b>	Global Title Translation
<b>IN</b>	Intelligent Network
<b>LATA</b>	Local Access Transport Area
<b>LIDB</b>	Line Information Database
<b>LNP</b>	Local Number Portability
<b>LRN</b>	Location Routing Number
<b>NANP</b>	North American Numbering Plan
<b>NPAC</b>	Number Portability Administration Center
<b>OCN</b>	Operating Company Number
<b>RAO</b>	Revenue Accounting Office (Billing)
<b>SOA</b>	Service Order Administration
<b>SMS</b>	Service Management System
<b>SP</b>	Service Provider
<b>SSN</b>	Subsystem Number
<b>TN</b>	Telephone Number
<b>TT</b>	Translation Type

Section 16: Attachments

PROVISION SERVICE PROCESS FLOW

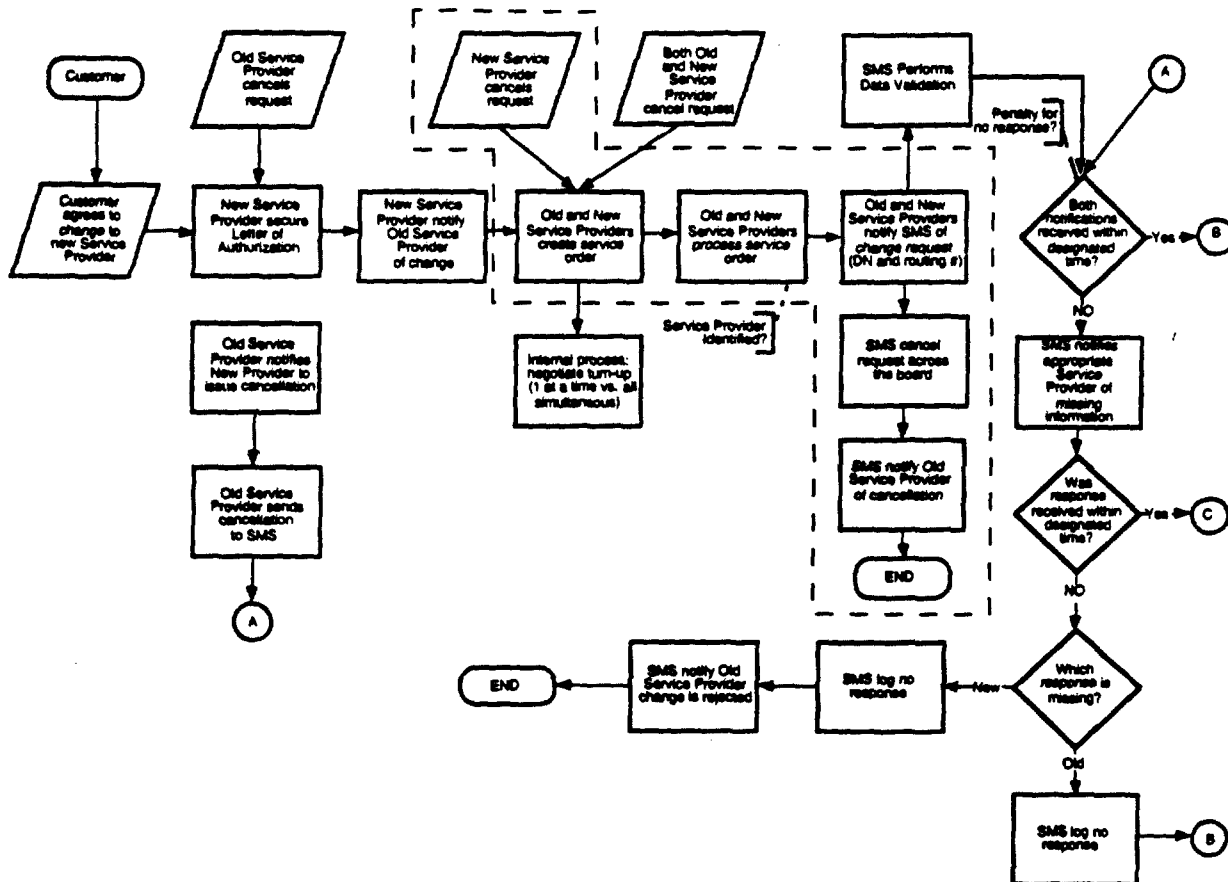
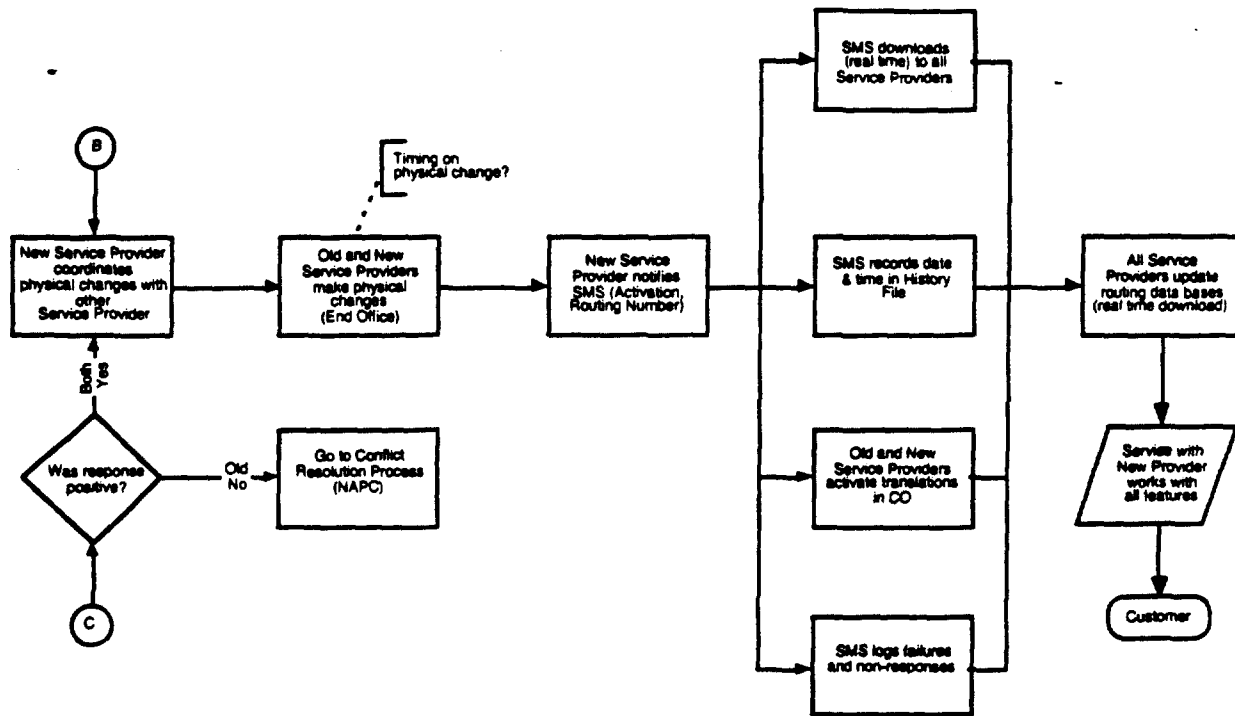


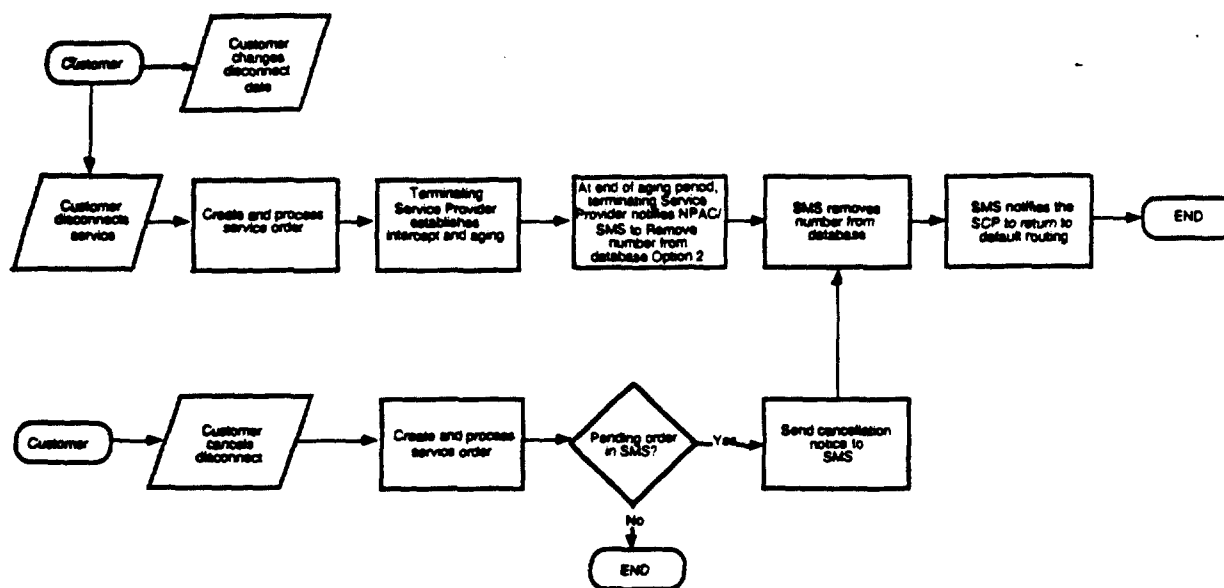
Figure 1 - Part 1

**PROVISION SERVICE PROCESS FLOW**



**Figure 1 - Part 2**

**DISCONNECT SERVICE**



**Figure 2**

## REPAIR SERVICE

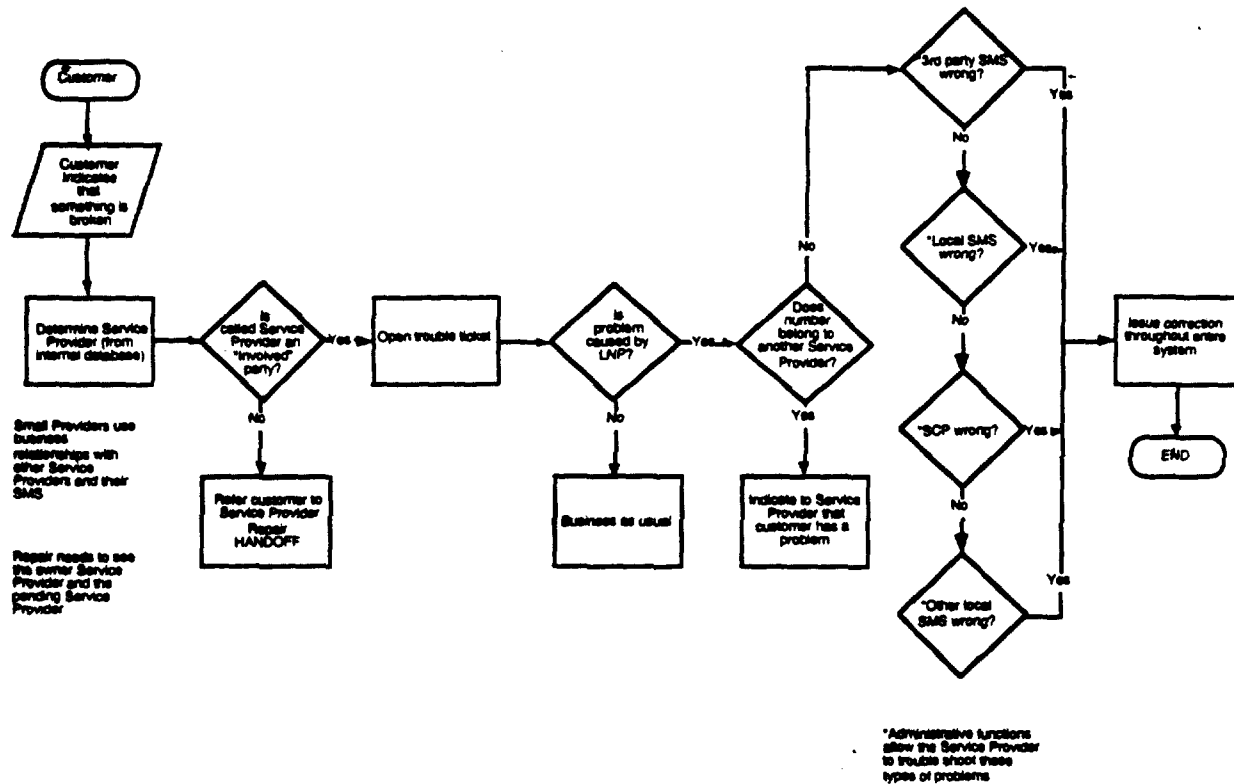


Figure 3

## DISASTER RECOVERY PROCESS FLOW

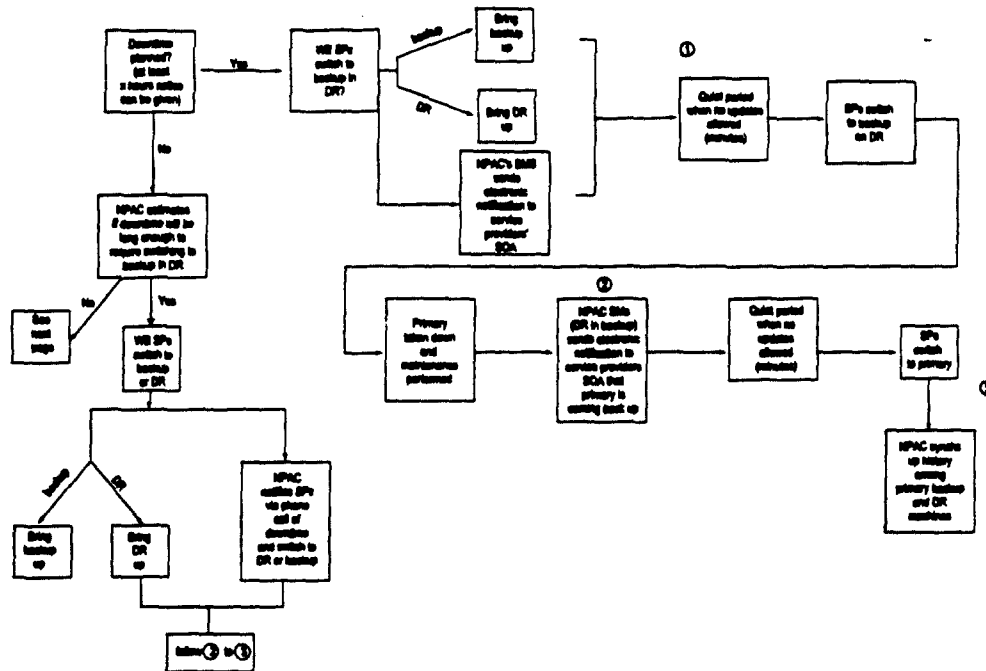


Figure 4 - Part 1

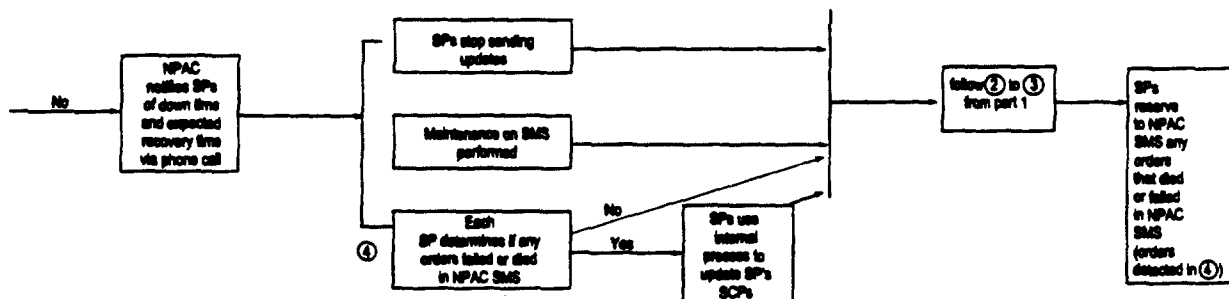


Figure 4 - Part 2



## EXAMPLE OF CALL FLOW IN NUMBER PORTABILITY ENVIRONMENT - LOCAL CALL TO A PORTED NUMBER FROM NON-PORTED NUMBER (Called number has ported from SP<sub>1</sub> to SP<sub>2</sub>)

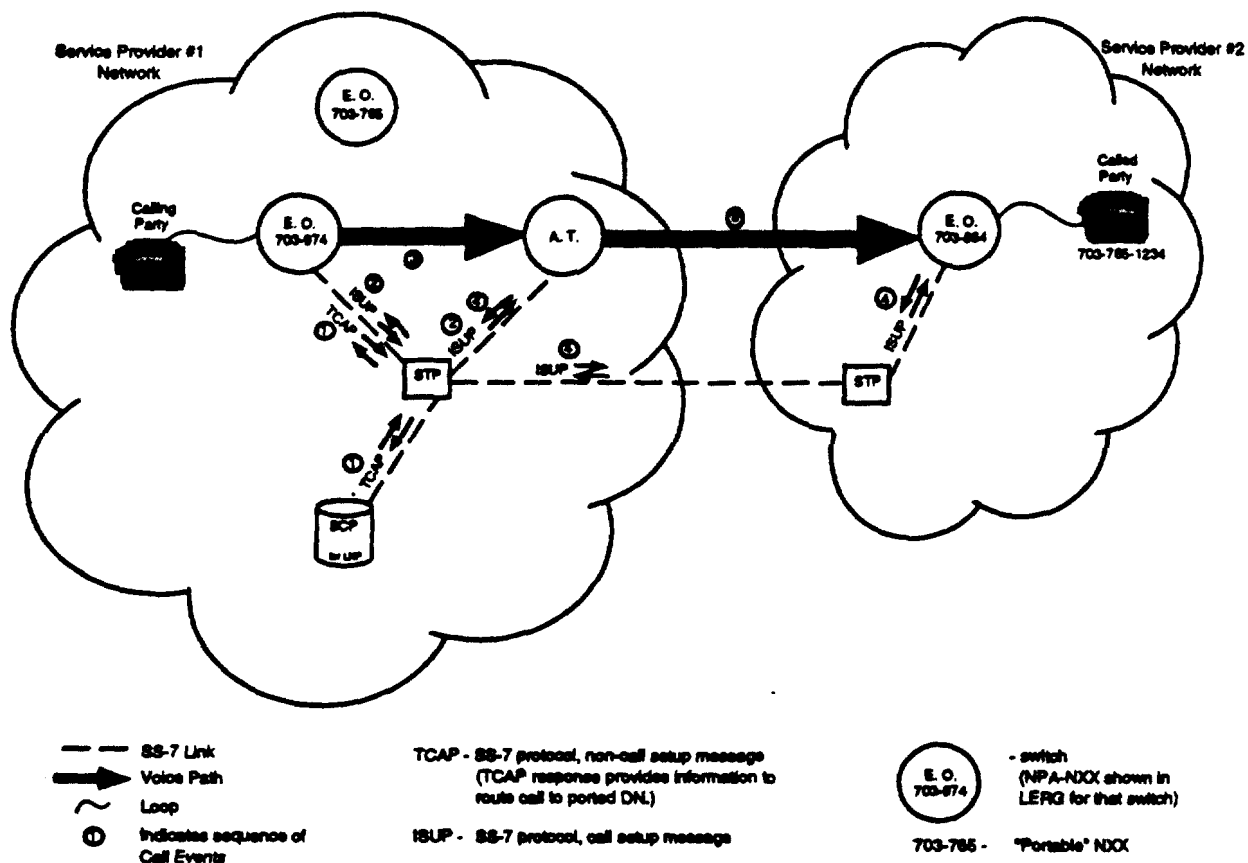


Figure 5 - Part 1

## EXAMPLES OF SERVICE PROVIDER ACCESS TO AN LNP ROUTING DATABASE DURING CALL PROCESSING (REAL-TIME ACCESS)

Note: Switch Doing LNP Routing Query may be an end-office (originating or terminating) or a Tandem

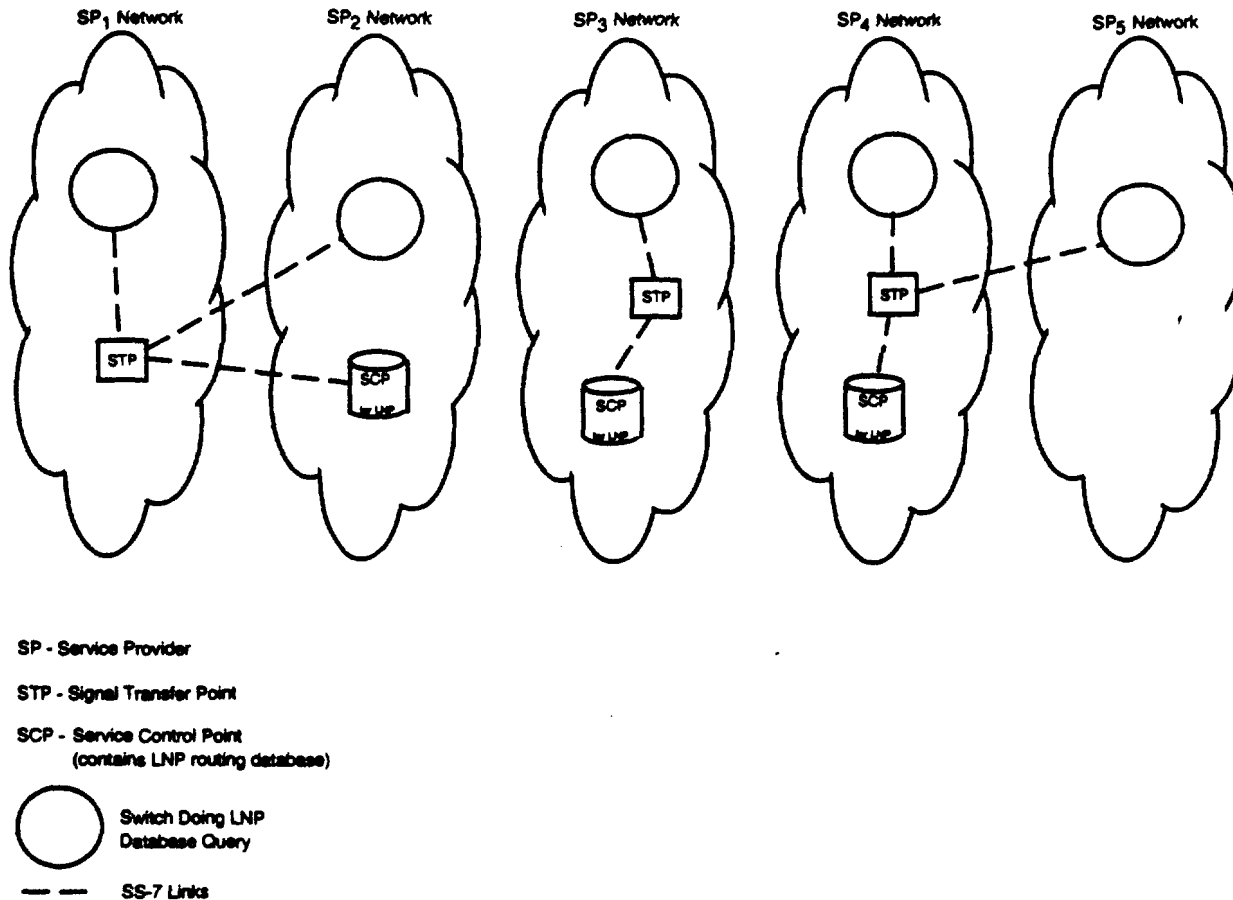
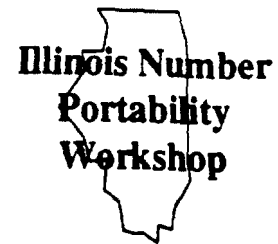


Figure 5 - Part 2



Generic Requirements  
FSD 30-12-0001  
Issue 1.00, Draft  
December 19, 1995

## **Generic Switching and Signaling Requirements for Number Portability**

**" DRAFT "**

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# 1. GUIDE TO DOCUMENT

## 1.1 OVERVIEW

This Generic Requirements (GR) document defines the switch requirements for the Number Portability (NP) - Location Routing Number (LRN) Method feature. The terms Number Portability (NP) and Local Number Portability (LNP) are used interchangeably within this document.

Number Portability is a circuit switched network capability that allows a user on a switching switch to move to a different switching switch while retaining their public directory number. Other users can connect to the portable subscriber without any changes to their dialing procedures. Requirements provided in this document address Number Portability using the LRN to identify the Recipient switch when numbers get ported. This document does not address LNP for subscribers with directory numbers that are also used for packet switched data.

This document provides the switch requirements for Service, Service Provider, and Location portability within a rate center. Number portability beyond a rate center is beyond the scope of this document and is *for further study*.

## 1.2 Assumptions

- 1) Each switch has at least one NPA-NXX that is "homed" to the switch (assigned in the LERG) and this NPA-NXX can be used for the LRN. This may be an existing NPA-NXX or newly assigned NPA-NXX to the switch.
- 2) Existing intra-switch features are not expanded to support subscribers on different switches if a subscriber moves interswitch. For example, intraswitch centrex groups can only be maintained when the entire group of subscribers port.
- 3) This feature is limited to circuit switched calls. Customers with DNs that are used for both voice and packet data can not be ported. This feature does not support packet data calls.
- 4) This document does not address any requirements for porting from wire-line to wireless or visa versa.
- 5) This document addresses the necessary requirements for location portability and service provider portability within a rate center.
- 6) This document is based on the "N-1" query point for LNP queries. There are no requirements for signaling the Ported Number GAP or FCI to an Interexchange Carrier via Feature Group D signaling.
- 7) The trigger for LNP queries can be done using both AIN and the IN protocol. For AIN, the trigger can be PODP-like or TAT-like. The switch need only support one LNP trigger type: PODP-like, TAT-like, or IN-like.
- 8) The LRN SCP database will include a Service Provider Identity associated with ported Directory Numbers. The Service Provider Identity is a numeric value with a maximum of 8 digits.
- 9) The DN value sent in the LNP query must be 10 digits.
- 10) The "ported number" GAP shall always be populated with the full ten digits of the ported number.
- 11) Only one NPA-NXX is needed as an LRN per LATA to identify the switch.
- 12) Ported numbers that become vacant will be returned to the donor switch.
- 13) Calls to numbers considered vacant by the switch may trigger a query if the FCI indicates "number not translated" and the NPA-NXX is designated as portable. "Vacant" means that the NPA-NXX is open on the switch, but no line has been assigned to that DN.
- 14) Numbers that are ported will be marked "vacant" on the donor switch. There will be no "ported" assignment within a switch.

- 15) A new LNP translation type (SS7 SCCP) can be provisioned for LNP queries and can be different from other AIN or IN queries.
- 16) Operator destined calls will not be queried by the switch and the call will be routed to the appropriate operator service without LNP modification.
- 17) If a donor switch receives a call with the FCI set for a call that recently moved from the switch, the donor switch does not need to re-query for the call. If providers do not update their SCPs in a timely fashion, calls to recently ported numbers may fail (SCPs may be locked out from updating during upgrades, etc.). The donor switch does not have the responsibility for correcting mis-routed calls that occur during changes of service providers or locations.
- 18) LRNs may also be DN's assigned to customers and these DN's may also be portable.
- 19) The LNP post-query processing can be provisioned so no AIN or IN triggers will be encountered while processing the LRN or the Dialed Number.
- 20) When the switch signals to another switch using either MF or SS7, the called party information follows existing digit editing (i.e., digit prefix or delete) regardless of whether the called party information is an LRN or dialed number. The trunk interface for the expected number of digits must be maintained for LNP calls.
- 21) Existing AIN or IN triggers take precedence over LNP triggers.
- 22) LNP Triggers are not expected to be placed on Service Codes (e.g., 411) or Service Access Codes (e.g., 800).
- 23) An LNP-capable switch will signal a designated NPA-NXX of the LRN to another office via the JIP parameter in the IAM message.
- 24) This release of the GR does not fully address the billing issues associated with identifying multiple service providers on the same switch (no service provider line attribute); especially when the number ports from one service provider to another on the same switch.
- 25) This document does not address the issues related to porting subscribers out of a non-LNP capable switch.
- 26) Number Portability will not be "flash cut" into a network(s).
- 27) Rating and billing for LNP will support end-user billing for calls which transit MF legs.
- 28) Inter-company access settlements will be based on usage and call mileage.
- 29) Billing changes to support LNP will be transparent to end-user(s).
- 30) An end-user bill for a given call may be processed on a single AMA record.
- 31) Each Service Provider will be capable of charging access fees for calls delivered to their switch/network.
- 32) Multiple rate centers will be contained within the same switch.
- 33) A capability to bill for performing an LNP query will be available to service providers. However, not all of this functionality will be provided by switch AMA recording. Initially the switch will record queries against the terminating network's LRN (e.g. terminating service provider if the same as switch owner). The "previous" network/service provider in the call stream can be associated with an LNP query when the LNP module is appended to terminating access records at an intermediate or donor switch; however the switch will not have the ability to record the LNP query against the originating service provider/network LRN when the originating network is not the one immediately previous in the call stream. The LNP SCP database is expected to also record peg counts for LNP queries in an appropriate billing format. LNP SCP database query counts will be kept on a per-service provider basis. The record will include the number of queries and the number of times an LRN was found for the dialed DN.
- 34) While a persistent or extended transaction is open, an LNP trigger can be encountered and the LNP trigger shall not open a persistent transaction or use the AIN Send\_To\_Resource operation.
- 35) Existing AIN or IN procedures apply for ACG controls for LNP queries.

### 1.3 Definitions and Acronyms

#### 1.3.1 Acronyms

AC	Automatic Callback
AIN	Advanced Intelligent Network
AMA	Automatic Message Accounting
ANI	Automatic Number Identification (a.k.a. Billing Number)
ANSI	American National Standard Institute
AR	Automatic Recall
BAF	Bellcore AMA Format
-BELLCORE	Bell Communications Research
CdPN	Called Party Number
CAC	Carrier Access Code
CAMA	Centralized Automatic Message Accounting
CDR	Call Detail Record
CLASS <sup>1</sup>	Custom Local Area Signaling Services
CPE	Customer Premises Equipment
CPN	Calling Party Number
CSD	Circuit Switched Data
CSV	Circuit Switched Voice
DN	Directory Number
DNT	Dialed Number Trigger
FCI	Forward Call Indicator
GAP	Generic Address Parameter
GR	Generic Requirements
GTT	Global Title Translations
IAM	Initial Address Message
IC	Interexchange Carriers
ICLATA	Intra-LATA Carrier Selection
IN	Intelligent Network
ISDN	Integrated Services Digital Network
ISUP	ISDN User Part
ISVM	Interswitch Voice Messaging
JIP	Jurisdiction Information Parameter
LATA	Local Access Transport Area
LEC	Local Exchange Carrier
LERG	Local Exchange Routing Guide
LIDB	Line Identification Database
LNASK	Local Number Administration Service Center
LNP	Local Number Portability
LRN	Location Routing Number
MDR	Message Detail Recording
MF	Multiple Frequency signaling
MWI	Message Wait Indicator
NP	Number Portability
NPA	Numbering Plan Area
NRA	Network Routing Address (see LRN)
NXX	Office Code
OAM	Operations, Administration and Maintenance
OCN	Operating Company Number
OHD	Off-Hook Delay
OLHB	Outgoing Line History Block
OS	Operations Systems
OSPS	Operator Services Position System
PIC	Pre-subscribed Interexchange Carrier

<sup>1</sup> CLASS is a Service Mark of Bellcore.



PODP	3/6/10 Digit Public Office Dialing Plan Trigger
SCCP	Signaling Connection Control Part
SCP	Service Control Point
SDS	Specific Digit String Trigger (PODP is the term used for this document)
SLE	Screen List Editing
SMS	Service Management System
SOAC	Service Order Analysis and Control
SPID	Service Provider Identify
SS7	Signaling System 7
SSP	Service Switching Point
STP	Signal Transfer Point
TAT	Termination Attempt Trigger
TCAP	Transaction Capability Application Part
WATS	Wide-Area Telephone Service

### 1.3.2 Definitions

#### Conditional Trigger

The trigger is encountered after additional criteria is satisfied

#### Connecting Network Access Record

A new type of terminating access record to be used to support recording of number portability information when an LNP query is performed at an intermediate (tandem) switch. This record may be recorded for calls incoming to the intermediate (or Donor) switch when no other terminating access record is generated (e.g. for calls incoming over traditional, non-equal access inter-office trunks).

#### Donor Switch

The switch the DN was initially ported from.

#### Default Routing

The ability of the switch to continue the call based on the dialed number when the SCP cannot be accessed due to abnormal circumstances.

#### End-User

Business or residential subscriber.

#### Intra-LATA Portability

Providing number portability within a LATA.

#### Intermediate Switch

A tandem switch.

#### LATA

A defined geographic area where equal access switches or access tandem switches can provide carrier access to the local switch

#### Line Served by Switch

Any Directory Number that is connected to the switch or subtends the switch. The DN may be a physical subscriber port or a virtual DN.

#### Location Portability

Allows the end-user to retain his/her DN after changing physical locations.

#### Location Routing Number

A 10-digit number used to uniquely identify a switch that has ported numbers.

#### Local Exchange Carrier (LEC) Routing

An intraLATA route where the route does not involve an Interexchange carrier. For this case, a IXC is neither dialed nor presubscribed. Typically, Feature Group C signaling is used for signaling the call out of the office.

#### LNP routing tables

Tables which route calls, based on called NPA-NXX, to the